

Our People – Why I work at Dentsply



Ken
Operations

What are you currently working on that you find particularly interesting and/or stimulating, and how do you think it contributes to Dentsply's success?

We are currently working on the addition of the product line from DENTSPLY Elephant, the launch of new shade and molds of artificial teeth, as well as extending the Degudent product line, all within our 10,000 Square ft facility. At Dentsply Canada we are always changing, being the only Canadian distribution centre we change when any of the 12 DENTSPLY manufacturers change that we distribute from. When you are able to adapt and do so well, it confirms your customer focus.

What is one of your favorite things about the Dentsply location where you work?

The people that I work closely with always provide the support needed to get the project completed on time.

How do you feel you contribute to Dentsply's reputation for innovation and quality?

From a quality aspect, I can get the product to the customer correctly when and how they want it. As a department we had 52 service errors when we shipped 41,829 orders in 2005. Still room for improvement!

What career development opportunities have you experienced in your time with Dentsply? How has this helped you achieve your personal goals within the company?

DENTSPLY Canada has provided the opportunity to further my education in the area of Purchasing and Inventory in your time with Dentsply? How has this helped you achieve your personal goals within the company? DENTSPLY Canada has provided the opportunity to further my education in the area of Purchasing and Inventory control and Good Manufacturing Practices. I am now able to design an industrial layout that provides maximization of available square footage and create the documentation needed for standard operating procedures in a GMP facility. I can now efficiently operate a facility that meets the regulatory compliance rules and guidelines set by Health Canada. I have been promoted 3 times in 13 years based on my ability to improve on overall operational efficiencies.